



Canadian Certification Requirements for Dual Language (Bilingual) Safety Labeling

February 21, 2018

UL announces changes to the evaluation requirements for dual language safety labels required for products certified for Canada. This document applies to all customers seeking UL's product certification services for the Canadian market, e.g., C-UL or ULC Mark certifications, effective Jan.1, 2018.

Requirements

Clause 9.2.3 of SCC Requirements and Guidance -Product, Process and Service Certification Body Accreditation Program, requires that certification bodies such as the UL LLC Certification Body and the ULC Inc. Certification Body include dual language safety labeling as part of their product certification requirements, if so required by the standard used to determine compliance or by the authority having jurisdiction.

SCC Bulletin No. 2013-16, states that Canadian regulators require bilingual safety labeling on all types of regulated certified products such as gas-fueled appliances, electrical appliances, plumbing products, etc. Therefore, dual language safety labeling requirements apply to all products that will be sold in Canada bearing the C-UL or ULC Mark, regardless of product type.

What's changed?

A manufacturer must include English and French safety labeling exactly as specified in the product standard used to determine compliance. If safety labeling is not specified in the product standard, a manufacturer must include English and French safety labeling consisting of markings associated with the signal words DANGER, WARNING, and CAUTION, when required.

UL will verify the presence of these markings during the initial evaluation of a product by:

- inspecting the markings on the product, or
- reviewing a draft of the labels that will be applied to the product.

Alternatively, a manufacturer can also provide written confirmation of the markings that will appear on a product.

UL field representatives will confirm that a manufacturer has a method to manage distribution of products so that products carrying a Canadian certification mark but lacking dual language safety labeling will not be shipped to Canada.

[SCC Requirements and Guidance -Product, Process and Service Certification Body Accreditation Program](#)

[SCC Bulletin No. 2013-16](#)

