

SINGAPORE TYPE CERTIFICATION SCHEME (STCS) SERVICE TERMS

These Service Terms shall govern the Singapore Type Certification Scheme (“STCS”) Services performed by the UL Contracting Party (as identified in the Quotation or Project Confirmation) and set out the responsibilities and obligations of the Client. These Service Terms and the terms of the Global Services Agreement (“GSA”) are incorporated by reference into and are an integral part of Service Agreement entered into by the Parties for the STCS Services. The capitalized terms in these Service Terms which are not defined herein shall have the same meaning as in the GSA.

1. Scope of Service. Upon confirmation that said product in the shipment complies with the STCS, the UL Contracting Party will issue to Client a Certificate of Conformity (“CoC”) stating that Client’s products comply with standards and/or technical requirements issued and determined by the STCS. The Services requested by the Client and to be provided by UL Contracting Party for specific projects shall be set out in an individual Quotation or Project Confirmation.

2. Product Investigation. Upon Client’s submitting a device, equipment, material, documents or system (“Product”), UL Contracting Party will provide a “Product Investigation” designed to assess the Product’s conformity to the applicable standards and/or technical specifications set forth by the STCS. A Product Investigation consists of the following: (a) performance of tests on samples of a Product, in accordance with applicable standards and/or technical specifications; and/or (b) evaluation of Product construction criteria by examination of Product documentation and testing documentation of the samples of the Product, in accordance with applicable standards and/or technical specifications. The purpose of such Product Investigation Service is to determine whether the Product complies with the requirements of the STCS.

3. Price. The UL Contracting Party’s Quotation or Project Confirmation will establish the price for the UL Contracting Party’s Services. The price guideline for the issuance of the CoC is set by UL Contracting Party. Any costs involved with testing, evaluation, and certification of the product to the STCS requirements will be quoted separately and set by the UL Contracting Party and is subject to change at the UL Contracting Party’s discretion, upon reasonable notice to the Client, due to any additional project specific requirements or scope changes.

4. Compliance with STCS requirements. If UL Contracting Party determines that a Product submitted is in compliance with all applicable requirements, UL Contracting Party will issue a CoC to Client. For purposes of issuing a CoC under the STCS, the UL Contracting Party affiliate issuing the CoC will be UL International-Singapore Private Limited (“UL Singapore”) which is an Accredited Certification Body by Singapore Accreditation Council (SAC). UL Contracting Party, through UL Singapore, reserves the right to notify Client if the Product fails to comply with the applicable standards and/or technical specifications.

UL Contracting Party, through UL Singapore, also reserves the right to withdraw the CoC if, in the sole opinion of UL Singapore, the Client obstructs in any way the aim, operation or development of the STCS, fails to take action regarding misuse of CoC, or otherwise violates the STCS requirements.

5. STCS and ISO/IEC 17065 Requirements. As an accredited certification body, UL Contracting Party and UL Singapore comply with the STCS and ISO/IEC 17065 (“STCS Requirements”). Consistent with these requirements, Client understands and expressly agrees

that, according to section 4.1.2.2 of ISO/IEC 17065:

- 5.1. Client will, at all times, fulfill the certification requirements, including implementing appropriate changes when they are communicated by UL Singapore (4.1.2.2 a);
- 5.2. Client will make any claims regarding certification consistent with the scope of certification (4.1.2.2 d);
- 5.3. Client will not use its product certification in such a manner as to bring UL Singapore into disrepute and does not make any statement regarding its product certification that UL Singapore may consider misleading or unauthorized (4.1.2.2 e);
- 5.4. upon suspension, withdrawal, or termination of certification, the Client will discontinue its use of all advertising matter that contains any reference thereto and takes action as required by the STCS and takes any other required measure (4.1.2.2 f);
- 5.5. if Client provides copies of the certification documents to others, the documents shall be reproduced in their entirety or as specified in the STCS (4.1.2.2 g);
- 5.6. in making reference to its product certification in communication media such as documents, brochures or advertising, the Client will comply with the requirements of UL Singapore or as specified by the STCS (4.1.2.2 h);
- 5.7. Client will inform UL Singapore, without delay, of changes that may affect its ability to conform with the certification requirements such as modifications to the product. (4.1.2.2 k).

6. Complaints. Client acknowledges its willingness to support UL Contracting Party's public safety mission and that UL Contracting Party is entitled to receive information received, developed or collected by Client regarding registered products compliance with the STCS Requirements. Client shall keep a record of all complaints made known to the Client relating to any Product's compliance with the STCS Requirements. Client agrees to make such records available to UL Contracting Party when requested. Client agrees to take appropriate action to respond to such complaints and any non-compliance with the STCS Requirements and keep a record of such actions.

7. Use of name and Marks. STCS Services shall not result in UL Contracting Party issuing product safety certification or any authorization to use any Marks. Unless explicitly authorized by UL Contracting Party, Client shall not use UL Contracting Party's, or any other UL Company's, name, abbreviation, or symbols, or any other form of reference which may be interpreted to refer to UL Contracting Party or any other UL Company, on any goods or their containers or packaging, or in connection with any oral or written advertising, promotions, or otherwise.

UL Singapore's sole obligation under these Service Terms is determine whether the Product complies with the STCS Requirements.