Saudi Arabia Statement of Conformity (SoC) Program

Service Terms

These Service Terms shall govern Saudi Arabia SoC Services performed by the UL Contracting Party (as identified in the Quotation or Project Confirmation) and set out the responsibilities and obligations of the Client. These Service Terms and the terms of the Global Services Agreement (“GSA”) are incorporated by reference into and are an integral part of each Service Agreement entered into by the Parties for Saudi SoC Services. The capitalized terms in these Service Terms which are not defined herein shall have the same meaning as in the GSA.

1. Scope of Service. Upon confirmation that said product complies with the Technical Regulation(s) defined by the Saudi Standards, Metrology and Quality Organization (“SASO”), the UL Middle East FZ-LLC, an authorized Certification Body by SASO will issue to Client a Statement of Conformity (SoC) stating that Client’s products comply with standards and/or technical requirements issued or determined by SASO and specified in the SoC. The SoC issued shall be used to obtain SALEEM Certification from SABER system to comply with Saudi Arabia market access. The Services requested by Client and to be provided by the UL Contracting Party for specific projects shall be set out in an individual Quotations or Project Confirmations.

2. Information, Data, and Materials. Client agrees to provide all relevant information and documentation requested such as, but not limited to, test report/s issued by third-party laboratory accredited to ISO/IEC 17025, bill of material (BOM), risk assessment documentation, and list of spare parts. If the Client is submitting test reports and documents owned by another company, Client declares being authorized to use such documents for the application for Saudi Arabia Statement of Conformity (SoC) and SALEEM certification.

3. Client Responsibilities. Client agrees to be responsible for any and all products shipped into the Kingdom of Saudi Arabia under a SoC used to obtain SALEEM Certification. Furthermore, Client agrees to take any and all responsibility for products shipped under a SoC issued by the UL Certification Body to Client that do not actually comply with the standards and/or technical requirements as specified in the SoC. Responsibilities include but are not limited to the costs of any recall of said products, indirect and direct cost related to any damages caused by said products within the Kingdom of Saudi Arabia and any fines or damages levied upon the UL Certification Body by SASO or any Saudi entity or individual due to a product that does not conform to the standards and/or technical requirements as specified in the SoC that is shipped into the Kingdom of Saudi Arabia. Client agrees to allow the UL Certification Body to notify SASO or other Saudi authorities, such as Saudi Customs, of any non-conformity found that Client does not take corrective action to correct. Client agrees to share the Saudi Arabia SoC only with the importers listed in the SoC. Client understands and accepts that the SoC can be used to obtain SALEEM Certification, only if the Saudi importer selects UL as Certification Body in the SABER system.

4. Responsibilities of the Manufacturer/Supplier. The Manufacturer/Supplier shall cooperate with the UL Certification Body and the Regulatory Body and with Market Surveillance Authorities, providing the technical documentation, test reports and any other documented information proving fulfilment of the requirement of the regulations. Client understand and agrees that UL Certification Body will share the documentation submitted to show compliance with the Regulation with the market surveillance authority upon their request, without further request for authorization.
5. **Price.** The UL Contracting Party’s Quotation or Project Confirmation will establish the price for the UL Contracting Party’s Services. Any costs involved with testing, evaluation, and certification of the product to Saudi standards and/or technical requirements will be quoted separately and set by the UL Contracting Party and is subject to change at the UL Contracting Party’s discretion, upon reasonable notice to the Client, due to any additional project specific requirements or scope changes.

6. **Compliance with Saudi Standards and/or Requirements.** As a pre-requisite for the UL Contracting Party issuing a SoC, Client’s products must comply with SASO requirements. This includes evaluations to any required Saudi standards and/or technical requirements required by SASO.

7. **Use of Name and Marks.** Saudi Arabia SoC Services shall not result in the UL Contracting Party issuing product safety certification or any authorization to use the UL Marks. Unless explicitly authorized by the UL Contracting Party, Client shall not use the UL Contracting Party’s, or any other UL Company’s, name, abbreviation, or symbols, or any other form of reference which may be interpreted to refer to the UL Contracting Party or any other UL Company, on any goods or their containers or packaging, or in connection with any oral or written advertising, promotions, or otherwise.