

SINGAPORE CPS SCHEME SERVICES SERVICE TERMS

These Service Terms shall govern the Singapore Consumer Protection (Safety Requirements) Registration Scheme (“CPS Scheme”) Services performed by the UL Contracting Party (as identified in the Quotation or Project Confirmation) and set out the responsibilities and obligations of the Client. These Service Terms and the terms of the Global Services Agreement (“GSA”) are incorporated by reference into and are an integral part of Service Agreement entered into by the Parties for Singapore CPS Scheme Service. The capitalized terms in these Service Terms which are not defined herein shall have the same meaning as in the GSA.

1. **Scope of Service.** UL Contracting Party will evaluate Client’s products in accordance with the Singapore Consumer Protection (Safety Requirements) Registration Scheme (“CPS Scheme”). The CPS Scheme is administered by Enterprise Singapore as the Safety Authority by Ministry of Trade and Industry (“MTI”) under the Consumer Protection (Safety Requirements) Regulations. The Services requested by Client for specific projects shall be set out in a Quotation or Project Confirmation.
2. **Product Investigation.** Upon Client’s submitting a device, equipment, material, documents or system (“Product”), UL Contracting Party will provide a “Product Investigation” designed to assess the Product’s conformity to the applicable standards and the Singapore Safety Authority’s requirements as set forth by the CPS Scheme requirements. A Product Investigation consists of the following: (a) performance of tests on samples of a Product, in accordance with applicable standards and CPS Scheme Requirements; and/or (b) evaluation of Product construction criteria by examination of Product documentation and testing documentation of the samples of the Product, in accordance with applicable standards and CPS Scheme Requirements. The purpose of such Product Investigation Service is to determine whether the Product complies with the Mandatory Requirements of the Singapore Consumer Protection (Safety Requirements) Registration Scheme.
3. **Price.** A Quotation or Project Confirmation will establish the price for Services. The price will depend upon the type of product and the investigation requirements. All Quotations and Project Confirmations are subject to change at UL Contracting Party’s discretion, upon reasonable notice to the Client, due to any additional project specific requirements or scope changes.
4. **Compliance with CPS Scheme Requirements.** If UL Contracting Party determines that a Product submitted is in compliance with all applicable requirements, UL Contracting Party will issue a Certificate of Conformity (“CoC”) to Client. For purposes of issuing a CoC under the CPS Scheme, the UL Contracting Party affiliate issuing the CoC will be UL International-Singapore Private Limited (“UL Singapore”) which is a designated CAB under the CPS Scheme. UL Contracting Party, through UL Singapore, reserves the right to notify Client and the Safety Authority if the Product fails to comply with the applicable safety standards and the Safety Authority’s requirements.

UL Contracting Party, through UL Singapore, also reserves the right withdraw the CoC if, in the sole opinion of UL Singapore, the Client obstructs in any way the aim, operation or

development of the CPS Scheme, fails to take action regarding misuse of CoC, or otherwise violates the CPS Scheme requirements.

5. **CPS Scheme and ISO/IEC 17065 Requirements.** As an accredited certification body, UL Contracting Party and UL Singapore comply with the CPS Scheme and ISO/IEC 17065. Consistent with these requirements, Client understands and expressly agrees that, according to section 4.1.2.2 of ISO/IEC 17065:
 - 5.1 Client will, at all times, fulfill the certification requirements, including implementing appropriate changes when they are communicated by UL Singapore or Enterprise Singapore (4.1.2.2 a);
 - 5.2 Client will make any claims regarding certification consistent with the scope of certification (4.1.2.2 d);
 - 5.3 Client will not use its product certification in such a manner as to bring UL Singapore into disrepute and does not make any statement regarding its product certification that UL Singapore may consider misleading or unauthorized (4.1.2.2 e);
 - 5.4 upon suspension, withdrawal, or termination of certification, the Client will discontinue its use of all advertising matter that contains any reference thereto and takes action as required by the CPS scheme and takes any other required measure (4.1.2.2 f);
 - 5.5 if Client provides copies of the certification documents to others, the documents shall be reproduced in their entirety or as specified in the CPS Scheme (4.1.2.2 g);
 - 5.6 in making reference to its product certification in communication media such as documents, brochures or advertising, the Client will comply with the requirements of UL Singapore or as specified by the CPS Scheme. (4.1.2.2 h);
 - 5.7 Client will inform UL Singapore, without delay, of changes that may affect its ability to conform with the certification requirements such as modifications to the product. (4.1.2.2 k).
6. **Complaints.** Client acknowledges its willingness to support UL Contracting Party's public safety mission and that UL Contracting Party is entitled to receive information received, developed or collected by Client regarding registered products compliance with the CPS Scheme requirement. Client shall keep a record of all complaints made known to the Client relating to any Product's compliance with the CPS Scheme requirements. Client agrees to make such records available to UL Contracting Party when requested. Client agrees to take appropriate action to respond to such complaints and any noncompliance with the CPS Scheme Requirements and keep a record of such actions.
7. **Use of Names and Marks.** CPS Scheme Services shall not result in UL Contracting Party issuing product safety certification or any authorization to use any Marks. Unless explicitly authorized by UL Contracting Party, Client shall not use UL Contracting Party's, or any other UL Company's, name, abbreviation, or symbols, or any other form of

reference which may be interpreted to refer to UL Contracting Party or any other UL Company, on any goods or their containers or packaging, or in connection with any oral or written advertising, promotions, or otherwise.

UL Singapore's sole obligation under these Service Terms is determine whether the Product complies with the Mandatory Requirements of the Singapore Consumer Protection (Safety Requirements) Registration Scheme.