



UL's Fire Alarm Certificate Program

BENEFITS TO THE ALARM SYSTEM SUBSCRIBER

Are you in the market for a new fire alarm system, but have no idea where to start? Do you already have an alarm system but would like additional peace of mind? A properly functioning alarm system helps to ensure the safety of your property, as well as, everyone and everything inside. However, not all alarm systems are installed or serviced equally.

For nearly a century, UL's Alarm Certificate Program has been a trusted collaborator of AHJ's, alarm companies and end users by helping to provide confidence that minimum requirements for the installation, maintenance, and servicing of alarm systems are in compliance with nationally recognized codes and standards.



HOW CAN UL'S ALARM CERTIFICATE PROGRAM BENEFIT YOU?

- Peace of mind that only qualified technicians, properly trained on your system, respond to maintenance requests, perform regular inspections, and repair your system.
- UL Certificated alarm systems are required to utilize equipment and devices that are properly listed and installed in the manner for which they were designed.
- Provides confidence that your alarm service company is providing you with an alarm system and services that adhere to what is required by the National Fire Alarm Code, as well as local code requirements specified by your fire marshal.
- Provides a systematic follow up program to help ensure your alarm system is installed, maintained, monitored, repaired and responded to per nationally recognized codes and standards, as has been contracted between the alarm service company and the alarm system subscriber.
- Provides property owners a greater perspective on system requirements and code compliance through UL's technical expertise in national codes and standards to help you verify the necessity of additional equipment, services, or requirements that may be presented to you by your alarm company.
- Sets minimum requirements for alarm service companies competing for your business; resulting in consistent and realistic bids for services required by your local Fire Marshal.
- A properly functioning alarm system helps to prevent false alarms which can help to alleviate the charges that can be associated with those false alarms such as service fees from the alarm company, fines from the fire department, and the cost of your staff responding for false alarm calls outside of business hours.
- The program requires alarm service companies to respond to system malfunctions or maintenance issues in a time prescribed by the National Fire Alarm Code.
- The Fire Department must be notified of any system issues that render your fire alarm protection and detection system impaired for more than 8 hours; so that in the event of a fire, they are better prepared to protect life and property at your location until the alarm system functionality is fully restored.
- Provides confidence that your property, merchandise, customers, employees, and first responders have reliable code compliant protection in the event of a fire.
- A Certificated alarm system may qualify you for insurance discounts¹

¹Not all insurance companies offer discounts. Please contact your insurance company for more information.



FOR MORE INFORMATION ON THIS PROGRAM,
CONTACT [UL.COM/ALARMSERVICE](https://www.ul.com/alarm-service)